

THE PRACTICE TEAM

Doctors:

Dr Renu Hans, MBBS, MRCGP Female Partner
Dr Hesel Kateb, MBBS MRCP MRCGP Male Partner

Dr Hena Begum	Female sessional GP
Dr Afsana Bhuiya	Female sessional GP
Dr Shamim Chowdhury	Female Sessional GP
Dr Fozia Hamid	Female sessional GP
Dr Alice Jardine	Female sessional GP
Dr James Mulhall	Male sessional GP
Dr Krishana Odedra	Female sessional GP
Dr Fatima Shaik	Female sessional GP

Practice Nurses:

Mrs Christina Kateb RGN (minor surgery)
Mrs Catherine Larkin RGN
Mrs Kathleen O'Reilly RGN

Health Care Assistant:

Mr Viengxai Southahak

Administration:

Mr Jim Knox DPM – Practice Manager
Mrs Nadezda Belous
Mrs Christina Kateb

Receptionists:

Miss Odess Anareta
Mrs Helen Garcia
Mrs Claire Hunte
Miss Dorothy Neighbour
Mrs Janice Schlesinger
Mr Jonathan Tagle
Mrs Raksha (Jazz) Tahir
Mrs Kim Zahra

SURGERY OPENING HOURS

The Practice is open from 8:00 am
until 6.30 pm Monday to Friday.

WEDNESDAYS we close at 1pm (Dartmouth
Park Hill site)

THURSDAYS we close at 1 pm (Tufnell Park
Road site)

For medical advice outside surgery hours please
telephone **111**. For **medically urgent cases**
only please dial 999.

APPOINTMENT TIMES

Monday : 0800 – 1130 1500 - 1830

1430 -1800 *Minor Surgery*

Tuesday: 0800 – 1130 1500 - 1830

Wednesday: 0800 – 1130 1500 - 1830

1330 - 1500 *Walk-In Baby Clinic*

1600 -1800 *Minor Surgery*

Thursday: 0800 – 1130 1500 - 1830

1430 -1800 *Minor Surgery*

Friday: 0800 – 1130 1500 - 1830

ADVANCE Appointments can be booked:

0900 – 1000 Monday to Friday

1530 – 1800 Monday to Friday

EMERGENCY appointments can be booked
on the same day by ringing before 11 am.
Note a preference cannot be offered for
doctor if it is an emergency appointment.

Telephone consultations **DAILY** –

For queries, results and prescriptions.

SERVICES

1. CHILD DEVELOPMENT & VACCINE CLINIC
Run by health visitor and doctor Wednesday
1.30 - 3.30pm
2. HEALTH CHECKS, DIABETES CHECKS & CHRONIC
DISEASE CHECKS
3. TRAVEL VACCINATIONS
4. WOMEN'S HEALTH
 - Contraceptive Pill
 - Full sexual health advice & screening service
 - Free condoms and general advice
 - Coils and Implants offered.
 - Cervical cytology (Smears)
 - Health Checks
 - Dietitian
 - Phlebotomist
 - Psychology & Drug & Alcohol Counselling

EXTRA SERVICE

- Minor Surgical Procedures:
- Cysts, Moles, lumps and bumps removed
- Joint injections given

PRACTICE CHARTER

All patients can be seen at either site by any of the doctors.

If you are a new patient you will be offered a routine health check. The practice does not discriminate on the grounds of race, gender, social class, age, religion, sexual orientation disability or medical condition.

Like all our patients you will be treated with courtesy and with respect for your privacy and personal beliefs.

We aim to see you on time but delays occur. If this happens we shall try our best to keep you informed.

You can expect to be given a clear explanation of your treatment including any risks and alternatives before you agree to the treatment.

You can expect to be referred to a specialist if the doctor believes that you will benefit from this.

We can give you access to your health records in accordance with the General Data Protection Regulations (GDPR) 2018 or Access to Health Records. Please note there may be a fee attached to this request. Please give a week's notice in writing so the surgery can facilitate your request. All staff at the Practice are bound to keep the contents of your records confidential.

Please arrive on time for your appointments and let us know if you cannot keep an appointment so that we can fit someone else in on your cancellation.

Please treat the team at the Practice with the same courtesy and consideration that you expect to receive.

If you need to see the doctor urgently, please telephone the surgery early in the morning and the receptionist will advise you when to come. Please be prepared to wait.

Interpreting Services can be booked in advance. Please ask at reception prior to booking appointments.

ACCESS FOR DISABLED



We have easy access for wheelchair users and Hearing Loop for patients with impaired hearing.

SITE ONE

244 Tufnell Park Road
London N19 5EW
Telephone: 0207 272 9105
Fax: 0207 272 8996

SITE TWO

18 Dartmouth Park Hill
London NW5 1HL
Telephone: 0207 272 9105
Fax: 0207 561 1494

REPEAT PRESCRIPTIONS

If the Doctor agrees, you may obtain repeat prescriptions in the following ways:

- **via reception using the repeat prescription slip**
- **completing an online request form**
- **posting your request with a stamped addressed envelope**

We do NOT accept requests by telephone.

Please note - 48 hours notice is required for all repeat prescriptions

HOME VISITS

Please phone the Practice but remember that is often quicker to be seen in the surgery.

COMMENTS & COMPLAINTS

Complaints and suggestions are welcomed by the Junction Medical Practice and will be dealt with in the strictest confidence. Please address any correspondence to the Practice Manager.

THE JUNCTION MEDICAL PRACTICE

Email: junction.medicalpractice@nhs.net

Website: junctionmedicalpractice.nhs.net

