

THE PRACTICE TEAM

Doctors:

Dr Renu Hans, MBBS, MRCGP Female Partner
Dr Heskell Kateb, MBBS MRCP MRCGP Male Partner

Dr Hena Begum	Female sessional GP
Dr Afsana Bhuiya	Female sessional GP
Dr Shamim Chowdhury	Female Sessional GP
Dr Fozia Hamid	Female sessional GP
Dr Priyank Jani	Male Sessional GP
Dr Alice Jardine	Female sessional GP
Dr James Mulhall	Male sessional GP
Dr Fatima Shaik	Female sessional GP

Practice Nurses:

Mrs Christina Kateb RGN (minor surgery)
Mrs Catherine Larkin RGN
Mrs Kathleen O'Reilly RGN

Health Care Assistant:

Mr Viengxai Southahak

Administration:

Mr Jim Knox DPM – Practice Manager
Mrs Nadezda Belous – Also HCA
Mrs Christina Kateb

Receptionists:

Miss Odess Anareta
Mrs Helen Garcia
Mrs Claire Hunte
Miss Dorothy Neighbour
Mrs Janice Schlesinger
Mrs Raksha (Jazz) Tahir
Miss Emilie-Mae Torlotin
Mrs Kim Zahra

SURGERY OPENING HOURS

The Practice is open from 0800 until 1830 Monday to Friday (and from 0900 to 1300 on Saturdays – *currently suspended Due to COVID*).

The BEST way of Contacting us is, PLEASE, to use our E-CONSULT Service by going to our Website:

www.junctionmedicalpractice.co.uk

and filling in the on-line form

You will receive a reply by 1830 the next working day

For medical advice outside surgery hours please telephone 111. For **medically urgent cases only** please dial 999.

APPOINTMENT TIMES

Monday :	0830 – 1200	1400 - 1800
	1430 -1800 <i>Minor Surgery</i>	
Tuesday:	0900 – 1200	1500 - 1800
Wednesday:	0900 – 1300	1500 - 1800
	1330 - 1500 <i>Walk-In Baby Clinic</i>	
	1600 -1800 <i>Minor Surgery</i>	
Thursday:	0900 – 1230	1500 - 1800
	1430 -1800 <i>Minor Surgery</i>	
Friday:	0830 – 1230	1400 - 1800

Telephone appointments can be booked by using our E-CONSULT Service via our Website. You will receive a reply by 1830 the next working day.

For Emergencies: Please ring the Practice. Note: a preference cannot be offered for doctor if it is an emergency appointment.

SERVICES

1. CHILD DEVELOPMENT & VACCINE CLINIC
Run by health visitor and doctor Wednesday 1.30 - 3.30pm
2. HEALTH CHECKS, DIABETES CHECKS & CHRONIC DISEASE CHECKS
3. TRAVEL VACCINATIONS
4. WOMEN'S HEALTH
 - Contraceptive Pill
 - Full sexual health advice & screening service
 - Free condoms and general advice
 - Coils and Implants offered.
 - Cervical cytology (Smears)
 - Health Checks
 - Dietitian
 - Phlebotomist
 - Psychology & Drug & Alcohol Counselling

EXTRA SERVICE

- Minor Surgical Procedures:
- Cysts, Moles, lumps and bumps removed
- Joint injections given

PRACTICE CHARTER

All patients can be assessed at either site by any of the doctors.

If you are a new patient you will be offered a routine health check. The practice does not discriminate on the grounds of race, gender, social class, age, religion, sexual orientation disability or medical condition.

Like all our patients you will be treated with courtesy and with respect for your privacy and personal beliefs.

We aim to see you on time but delays occur. If this happens we shall try our best to keep you informed.

You can expect to be given a clear explanation of your treatment including any risks and alternatives before you agree to the treatment.

You can expect to be referred to a specialist if the doctor believes that you will benefit from this.

We can give you access to your health records in accordance with the General Data Protection Regulations (GDPR) 2018 or Access to Health Records. Please note there may be a fee attached to this request. Please give a week's notice in writing so the surgery can facilitate your request. All staff at the Practice are bound to keep the contents of your records confidential.

Please arrive on time for your appointments and let us know if you cannot keep an appointment so that we can fit someone else in on your cancellation.

Please treat the team at the Practice with the same courtesy and consideration that you expect to receive.

If you need to see the doctor urgently, please telephone the surgery early in the morning and the receptionist will advise you when to come. Please be prepared to wait.

Interpreting Services can be booked in advance. Please ask at reception prior to booking appointments.

ACCESS FOR DISABLED



We have easy access for wheelchair users and Hearing Loop for patients with impaired hearing.

REPEAT PRESCRIPTIONS

If the Doctor agrees, you may obtain repeat prescriptions in the following ways:

- **via reception using the repeat prescription slip**
- **completing an online request form via our E-CONSULT Service on our Website**
- **posting your request with a stamped addressed envelope**

We do NOT accept requests by telephone.

Please note - 48 hours notice is required for all repeat prescriptions

HOME VISITS

Please phone the Practice but remember that is often quicker to be seen in the surgery.

COMMENTS & COMPLAINTS

Complaints and suggestions are welcomed by the Junction Medical Practice and will be dealt with in the strictest confidence. Please address any correspondence to the Practice Manager.

THE JUNCTION MEDICAL PRACTICE

Email: junction.medicalpractice@nhs.net
Website: junctionmedicalpractice.nhs.net

**SITE
ONE**

**244 Tufnell Park Road
London N19 5EW
Telephone: 0207 272 9105**

**SITE
TWO**

**18 Dartmouth Park Hill
London NW5 1HL
Telephone: 0207 272 9105**

