

Junction Medical Practice

Prescriptions

How do I re-order my repeat medication?

You can request your repeat medication either:

- **In person**, by using the tear-off slip on the right side of the prescription

(please leave this with a receptionist)

- **on line - Using Patient Access** (you need to register first – please ask the receptionist for more details)

- **Through your chemist**

- **By post** (please enclose a stamped addressed envelope)

We regret that in order to avoid mistakes, **we are unable to accept requests for prescriptions by telephone or e-mail except for housebound patients.**

How long do I have to wait to collect my prescription?

Please allow at least 48 hours (2 working days), for your request to be processed and ready for collection. If the medication needs reviewing by a doctor then this will be much longer. Please ask the surgery staff for more details.

What are electronic prescriptions?

You may register to have your prescriptions sent automatically to the pharmacy of your choice. One of the reception team can set this up for you. To do this we must make sure all your personal details, address, contact numbers etc are correct, There are a few medicines that cannot be sent electronically and if this is the case then these will still need to be collected from the surgery or the paper copy sent to a local pharmacy.